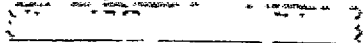


Latimer, Becky

From: Latimer, Becky  
Sent: Monday, November 25, 2019 11:07 AM  
To:   
Subject: 2019-290-WS

Dear Polly Clary ,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at [www.psc.sc.gov](http://www.psc.sc.gov).

- Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates <https://dms.psc.sc.gov/Web/Dockets/Detail/117247>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Becky Latimer

**Latimer, Becky**

---

**From:** Easterling, Deborah  
**Sent:** Monday, November 25, 2019 10:43 AM  
**To:** Latimer, Becky  
**Subject:** FW: [External] DOCKET No. 2019-290-WS

**From:** [REDACTED]  
**Sent:** Monday, November 25, 2019 10:42 AM  
**To:** PSC Contact <Contact@psc.sc.gov>  
**Subject:** [External] DOCKET No. 2019-290-WS

PSC,  
 I have lived in Irmo, SC for 34 years. I am writing concerning the rate hike for Blue Granite.  
 I have been doing some research.

Although some surrounding towns are with a different company, the water and sewer costs are much as 20.00 less a month with the 65.00 I currently pay for just sewer. Some of the surrounding towns have water + sewer for less.

Blue Granite changed their name because of the bad reputation. From what my bill is, the fines they have incurred changing the name didn't help.

Blue Granite had a profit of ~ 5 million dollars last year so I am suspicious of the numbers presented in the letter. I used to work for an utility and numbers are not always what they seem.

Blue Granite has ~ 30,000 customers at a 35.00 a month increase that is 1,050,000 a month. The 11+ million should be recouped within a year. Blue Granite should internally cut costs as well. I know we did where I worked even down to how much we printed.

I saw in the state paper that Blue Granite representative said Blue Granite would ask for an increase annually. How much is enough?

Blue Granite has their customers in a choke hold and there is nothing the customers can do. It's left up to the PSC to control. How high will this bill grow. With fixed incomes, low income, minimum wage folks trying to make monthly bills. I heard of people talking about moving just to get away from Blue Granite.

Customers should not have to pay for lack of management.

Since as a customer and a retired one, I am asking the PSC to control this choke hold. I read where the PSC had requested a look into Blue Granite numbers. I think an cost cutting review of Blue Granite should also be done before a rate hike.

Thank you,  
 Polly Clary